

Comparison of State Hosted vs. Vendor Hosted PDMP

State Hosted

	State Responsibility	OTECH Responsibility
Purchase of Server Hardware & Software	Yes	No
Server Hardware Maintenance & Support	Yes	No
PDMP Software Maintenance & Support	No	Yes
Server Software Maintenance & Support	Yes	No
Data Collection	Yes	No
Helpdesk for Data Collection	Yes	No
Helpdesk for PMP	Yes	No
PMP & Data Collection Administration	Yes	No
Initial Install & Configuration	No	Yes

OTECH Hosted

	State Responsibility	OTECH Responsibility
Purchase of Server Hardware & Software	No	Yes
Server Hardware Maintenance & Support	No	Yes
PDMP Software Maintenance & Support	No	Yes
Server Software Maintenance & Support	No	Yes
Data Collection	No	Yes
Helpdesk for Data Collection	No	Yes
Helpdesk for PMP	No	Yes
PMP & Data Collection Administration	Yes	No
Initial Install & Configuration	No	Yes

*\*Typical State requires at least two (2) full-time staff members to run a PDMP in a State Hosted environment not including necessary IT support to include DBA and network Administration.*

*\*OTECH Hosted only requires one (1) full-time staff member for PDPM Administration and no IT support from the State. Thus enabling the PDMP Administrator greater flexibility and a so called "one throat to choke".*